



# TOWN TALK

August 2017

## *Water Taste & Odour Concerns - Update*

We appreciate the patience of the public while we continue to work on solutions to resolve the taste and odour issues currently being experienced, and we acknowledge the frustration in what appears to be a less than desirable speedy solution to the matter. Water treatment is a complex operation and we must ensure that any steps we take are approached logically and measured for result or impact on the problem to be resolved. If everything were to happen simultaneously, it would be difficult to clearly identify which of the actions taken produced the desired positive results.

Last week we reported that we were liaising closely with Alberta Environment and Alberta Health, regarding the taste and odour issues and to help address concerns raised by residents. That continues to be true, and since that time,



site visits and inspections have been completed by both Alberta Environment and Alberta Health and we have passed both inspections and are in compliance for all testing.

Water tests carried out by both the Town and Alberta Health continue to come back clear for results which we understand has been a concern for many residents. We propose to publish the reports and our regular weekly sampling results to our website during this

period to reassure the public that our water is safe to drink despite the odour and taste that is currently affecting our water.

Crews are continuing flushing work in low flow areas to assist with circulation and quotes have been received and are in follow up for raw water pond desludging; However, two of the companies contacted have indicated only approximately twelve inches of settlement, generally this would be expected to be considerably

deeper for the given accumulation period before removal, and which we believe speaks to the expertise of our operators, past and present, on the timing of diversion of water from the North Saskatchewan at optimum times. This lack of expected sediment, has directed us to undertake a pond study to investigate further, the overall condition of our raw water ponds in an effort to establish if there are any other additional factors to be considered in seeking remedy to taste and odour issues, before we commence any removal activities.

Information is also being gathered on other possible chemical treatment options to condition the surface water source for odour and taste before process, and which can be guaranteed not to impact resident's health, nor impact processes or infrastructure at the water treatment plant, this is in addition to seeking other possible long term, physical system type of solutions.

We appreciate the input from residents and which is providing us with important data on how the distribution system is responding to any changes we make. We

encourage residents to let us know of improvements as well as any issues, as this is equally important data.

To submit your comment electronically, please go to the Thorsby website at [www.thorsby.ca](http://www.thorsby.ca) and scroll down to Thorsby News and select the Water Update for Residents article, click to select and open the article and at the end please add your comment in the comment form, and please include you location to help us track areas, or if you prefer not to leave your name or address in a public forum, please feel free to drop by the office or report by phone to the municipal office at:

Ph: 780 789 3935



**T**he 39/20 Alliance has received \$25,000 in funding under the Province of Alberta's Community and Regional Economic Support (CARES) program to undertake a series of initiatives designed to

support businesses within the region while preparing for future investment attraction efforts. The funding will support the 39/20 commitment to further economic development priorities outlined in its Strength in Numbers regional economic development strategy.

Following request for proposals through Alberta Purchasing Connection, the successful bid went to Keystone Strategies.



## DUMP CARDS

Cards are available from:

Municipal office:  
Monday to Friday  
8:30 – 12:00 noon  
1:00 – 4:30 p.m.

Arctic Spas Recreation Complex:  
Mon 9:00 a.m. - 5:00 p.m.  
Tue-Thu 9:00 a.m. - 7:00 p.m.  
Fri 9:00 a.m. - 5:00 p.m.  
Sat 11:00 a.m. - 4:00 p.m.  
Sunday closed

## BYLAW

## ENFORCEMENT

**Ph: 780 554 8272**

**OR submit via email to:**

[bylaw@thorsby.ca](mailto:bylaw@thorsby.ca)